

MONTHLY STATUS REPORT – MARCH 2019

Seattle Free-Floating Bike Share Program

Total vendors in operation

2 (Jump and Lime)

- Jump launched under Permit 2.0 on November 19, 2018.
- Lime launched under Permit 2.0 on January 2, 2019.
- Lyft received its permit on December 14, 2018, and is planning to launch in late June 2019.

Types of devices available

Electric-assist bicycles only. Lime has removed all pedal bikes from their active Seattle fleet.

Total number of devices deployed in any given week

Around 6,000 – 7,000

(about even with 5,000 – 7,000 in February 2019)

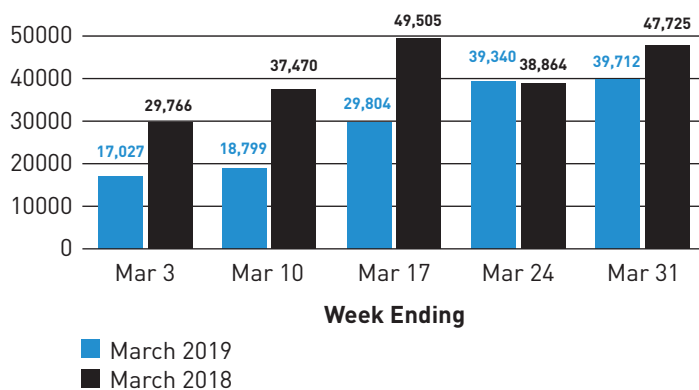


Total trips

About 136,000

(up from about 50,000 in February 2019 and down from about 190,000 in March 2018)¹

Total Trips - March 2019



Total individual users:

Around 69,000²



Average number of trips per day per 1000 residents:

6

Average number of trips per user:

2

¹Note: There were 9,000 – 10,000 total bikes in March 2018.

²This value is the sum of each vendor's unique user totals and does not account for users that are registered with both companies. This is because each vendor reports its total unique users separately to decouple rider information from trip information.



Seattle
Department of
Transportation

Parking

Vendor	Jump	Lime
Reports vendor received of improperly parked devices	62	71
Number of reports received that noted obstruction hazards	2	Unknown
Percentage of reports that vendor responded to in time* (Target: 75%)	47%	75%
Percentage of reports that vendor responded to within 48 hours* (Target: 99%)	53%	88%



*"In time" means within 2 hours for reports of obstruction hazards received between 6:00 AM and 11:59 PM, within 4 hours for reports of obstruction hazards received between 12:00 AM and 5:59 AM, and within 24 hours for all other reports of improperly parked devices. Reports submitted by the vendor's field staff are not counted in the percentages.



Parking Construction

To accommodate up to 20,000 more bikes in the public right-of-way, SDOT is committing to a 15-20% increase in citywide bike parking spaces in 2019.

New bike parking spaces installed:

117³

Total bike parking spaces installed since January 1, 2019:

189

New bike parking spaces scheduled for installation:

43⁴

Compliance Audits

In January, SDOT began conducting field audits of each vendor's fleet to ensure progress is being made in improving user parking behavior. These audits will continue throughout 2019, and vendors are working toward the following targets:

- No more than 3% of devices in the audit sample create an obstruction hazard
- No more than 30% of devices in the audit sample are otherwise improperly parked

For initial results, please refer to the Free-Floating Bike Share Report for Quarter 1 2019 (forthcoming).

Curious to learn more?

Take a look at our webpage: www.seattle.gov/transportation/projects-and-programs/programs/bike-program/bike-share

And check out our previous monthly status reports: www.seattle.gov/Documents/Departments/SDOT/BikeProgram/BikeShare_Summary_Report_Dec_Final%20{2-5-2019}.pdf

www.seattle.gov/Documents/Departments/SDOT/BikeProgram/BikeShare_Summary_Report_Jan19_Revised_03262019.pdf

www.seattle.gov/Documents/Departments/SDOT/BikeProgram/BikeShare_Summary_Report_Feb19.pdf

Still have questions? Email BikeShare@seattle.gov to get them answered.

³This total includes both "lock-to" spaces (i.e., bike racks) and "wheel-lock" spaces (i.e., designated areas where devices that self-lock through the wheel may be parked).

⁴These bike parking spaces were approved and are awaiting crew availability for installation.