



**JUMP Pricing & Safety
Information**

prepared for
The Seattle Department
of Transportation

by Uber

Electric bikes available when you need them.
Go further, get there faster, and have more fun.

Pricing

FREE to unlock, then just 25¢/MIN








Join the Boost Plan. Qualifying low-income riders ride for \$5 per month and enjoy 60 minutes of ride time a day. The JUMP Boost Plan in Seattle is available to anyone currently enrolled in one of the following programs:

- Seattle Housing Authority
- Basic Food
- Seattle City Light
- ORCA Lift reduced-fare program
- Regional Reduced Fare Permit (RRFP) Program
- Apple Health (Medicaid)

To enroll in Boost, email a scanned copy or photo of your program documentation to support@jump.com under the subject "Seattle Boost Documentation".

Upon confirmation, a JUMP support team member will be in touch via email with next steps. For questions, call 1 (833)-300-6106.

Ride safe. Ride smart.

-  Wear a helmet
-  Brake early & gradually
-  Inspect, then ride
-  Signal your direction
-  Follow traffic laws
-  Be alert, be seen
-  Find a safe route
-  Park responsibly

Give it a try.

Find a Bike

Open the Uber app. Tap Ride at the top of the screen, then select Bike to find nearby JUMP bike. You can either reserve or walk up to one to unlock it.

Unlock and Go

Scan the QR code on the bike or scooter to unlock and ride. Put on a helmet and go!

End Your Ride

Finished riding? Park and lock your bike in the parking zone shown in the Uber app, and be aware of no-parking areas. Make sure you're looking out for others and never leave your bike blocking walkways or accessibility ramps.

Don't have a smartphone?

Visit t.uber.com/jumpsignup on any desktop computer and create a JUMP account. When you are ready to ride, call JUMP support (+1 (833)300-6106) to get assistance finding and unlocking a bike.

Questions? Call support for more information 1(833)300-6106. Pricing subject to change. Must be 18 years or older to ride.