



Seattle City Employees' Retirement System

New Member Self-Service (MSS) Portal

This Summer and Fall, SCERS is rolling out its new Member Self Service (MSS) Portal. **SCERS is rolling out this service to our members in scheduled waves. You will not be able to register through the portal until you have received your notification from SCERS.**

The MSS Portal will allow active and retired members to securely access their City of Seattle retirement (pension) plan information on-line, from anywhere. The MSS Portal replaces Retiree Self-Service for our retired members and Employee-Self Service (for retirement information only) for our active members.

With MSS, active and retired members will be able to:

- View account information at any time.
- View your SCERS contributions or pension benefit.
- Ensure your information is correct and up to date.
- Send a secure message to SCERS staff.
- Active members will also be able to create a benefit estimate using a simplified calculator tool.

Please be aware that cybercrime is on the rise. If you receive communication from SCERS that you are unsure about, contact our office at retirecity@seattle.gov so we can verify the information. **SCERS does not need to request information from you before sending your notification to register.**

Once you have received notification from SCERS, you will have the information you need to register for MSS.

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