



2016-17 Seattle Preschool Program Tuition FAQs

1. Who do I contact if I have questions about my income or tuition?

Please contact our childcare and preschool customer service line: (206) 386-1050 or email: SPPBilling@seattle.gov. You may also find answers on the SPP Tuition web page.

SPP Tuition Web Page

<http://www.seattle.gov/education/child-care-and-preschool/seattle-preschool-program/for-parents/seattle-preschool-program-tuition>

2. How much will I pay for tuition?

The amount a family pays for tuition is based on household size and income. City staff will make the final decision about tuition and will let families know the amount prior to the beginning of school. You can estimate your tuition by using the calculator on SPP Tuition web page.

3. How do I pay tuition?

Please submit SPP tuition payments to the City of Seattle. There are several payment options (e.g., check, cash, and credit card payments) listed on the SPP Tuition web page.

4. Can I make a payment at a Neighborhood Service Center?

Not at this time. We are hoping to have this option made available by the fall of 2016.

5. Do you offer payment plans?

Tuition is billed on a monthly basis. However, if you missed a few payments and would like to arrange a payment plan, we can help. Please contact us for more information (see above #1).

6. Can I pay by monthly checking account withdrawals?

The City offers the option of paying by monthly checking account withdrawals. Please complete and send us the Checking Account Withdrawal form found on the SPP Tuition web page.

7. Why should I pay a full month's tuition for September when it is a partial month?

The City charges an annual tuition for 180 days of instruction. For convenience, the City divides this annual amount by 10 equal payments.

8. What happens if my child leaves in the middle of the month? Do I get a refund?

If your student leaves within the first two weeks of a full month, you are eligible to receive a 50% reimbursement for that month. Please see "Payment Guidelines" document on the SPP Tuition web page.

9. What should I do if my child needs before- and/or after-school care?

Please contact the preschool provider directly as SPP does not manage wraparound care.

10. What is the City's Tax ID number? Can I claim SPP tuition on my taxes?

The City's Tax ID is 91-6001275. Please consult a tax advisor on whether preschool tuition is deductible.