

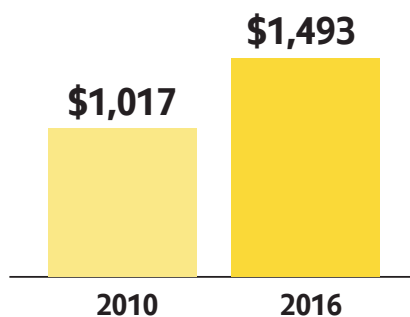
Supporting Affordability and Livability

Helping People Throughout Seattle Meet their Basic Needs

→ THE ISSUE

Seattle's population has increased from 608,660 in 2010 to 687,300 in 2016, a 12.9% increase. With that increase has come pressures on housing costs and transportation, while individuals have also seen increases in daily expenses like food, medical costs, and utilities.

Average rent in Seattle:



▲ The average renter in 2016 paid an extra \$476 a month compared with 2010.



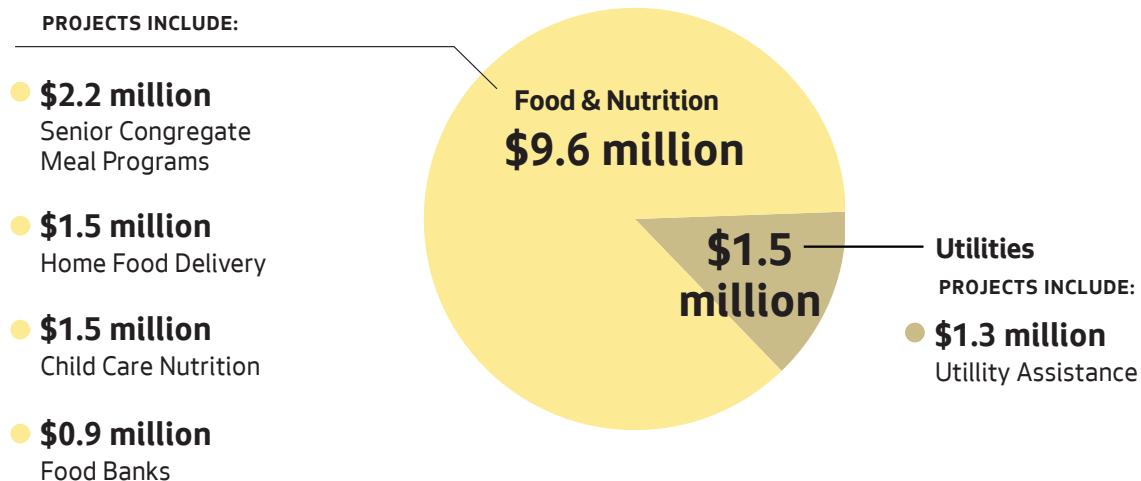
Percentage of Seattle renters who have a high housing cost burden (they spend 30% or more of their income on housing).



Percentage of adults in Seattle that experience food insecurity (i.e. in the last 12 months, their food "sometimes" or "often" did not last and they didn't have money to buy more).

→ INVESTMENT TOTAL: \$11.1 million

Investment breakdown:



ON THE WEB

→ IMPACT

Utility Discount Program

The Utility Discount Program (UDP) offers eligible customers a 60% discount on their Seattle City Light bill and a 50% discount on their Seattle Public Utilities bill. UDP is available for income-qualified residential households where the income does not exceed 70% of the Washington state median. The discount often means the difference between keeping the utilities on and losing them, which can have a negative impact on sustainable living for families and individuals.

30,143

households participated in the Utility Discount Program, double its previous year's participation

5,623

customers received vehicle-license fee rebates



Congregate Meal Program and Home Food Delivery

The congregate meal programs help meet the dietary needs of adults 60 years and older by providing nutritionally sound meals in a group setting, while providing nutrition education, and social and fitness activities. HSD also contracts with community-based organizations to provide home-delivered meals for older persons who are unable to leave their homes to shop or prepare nutritious meals.

372,503

congregate meals served to 12,600 individuals

Food Banks

HSD funds 15 food banks in Seattle that ensure all residents have access to healthy food. Food banks provide critical support for low-income families, seniors, homeless individuals, and those in crisis. City funding supports operating expenses, as well as food purchased by Food Lifeline to distribute nutritious and protein-rich food on a weekly basis.

146,522

households receive groceries from food banks to help meet their nutritional needs

778,692

emergency meals served to low-income and homeless individuals

Impact Story



Unforeseen circumstances led Deborah to the Utility Discount Program six years ago. In July of 2016, Deborah reached out to the Utility Discount Program team to thank them for their excellent customer service during her time of need. According to Deborah, the UDP program has had a positive impact on her life and has allowed her to live her life with dignity and remain independent.