

Cost Allocation Tables:

These tables provide information about how the City allocates internal service costs (i.e. overhead provided by City agencies to other City agencies) to customer agencies.

Cost Allocation

Central Service Departments and Commissions - 2016 Cost Allocation Factors

Central Service Department	Cost Allocation Factor
Office of Arts and Culture	Negotiated MOA*
City Auditor	audit hours attributed to departments
City Budget Office	Staff time and assignments by departments
Civil Service Commission	number of cases attributed to departments
Office of Civil Rights	cases filed by departments
Office of Intergovernmental Relations	Staff time and assignments by departments
Office of Sustainability and Environment (OSE)	OSE work program and assignments attributed to departments
Department of Finance and Administrative Services and City Budget Office	Various factors and allocations. See Appendix B(1) and Appendix B(2) for details on services, rates, and methodologies.
Department of Information Technology	Various factors and allocations. See Appendix B(2) for details on services, rates, and methodologies.
Law Department	Hours by department for Civil Division; Public and Community Safety Division is charged 100% to the General Fund. Administration BCL is split between Civil and Criminal and allocated accordingly.
Legislative Department	City Clerk's Office based on number of Legislative items; Central Staff and Legislative Assistants on assignments; City Council 100% General Fund or by MOA.*
Department of Neighborhoods	Customer Service Bureau estimate by staff time.
Seattle Department of Human Resources	Various factors and allocations. See Appendix B(3) for details on services, factors, and methodologies.
State Examiner (State Auditor)	75% by Summit rows of data; 25% by 2014 authorized FTEs
Emergency Management	Actual expenditure dollar spread

*Memorandum of Agreement (MOA) on charges

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Department of Finance and Administrative Services Billing Methodologies – B(1)

Service Provider	Org	Service Provided	Billing Methodology	Billing Method
Fleet Management Division				
Vehicle Leasing	A2212	<ul style="list-style-type: none"> Vehicles owned by, and leased from, Fleet Services Vehicles owned directly by Utility Departments 	<ul style="list-style-type: none"> Calculated rate per month per vehicle based on three lease-rate components: 1) vehicle replacement; 2) routine maintenance; and 3) overhead. Charge for overhead only as outlined in MOUs with Utilities. 	Fleets rates.
Motor Pool	A2213	Daily or hourly rental of City Motor Pool vehicles.	Actual vehicle usage by department per published rates. Rates vary by vehicle type and are based on time usage, with a set minimum and maximum daily charge.	Direct bill.
Vehicle Maintenance	A2221	<ul style="list-style-type: none"> Vehicle Maintenance labor. Vehicle parts and supplies. 	<ul style="list-style-type: none"> Actual maintenance service hours, not included in the routine maintenance component of the Lease Rate (above). Billed at an hourly rate. Actual vehicle parts and supplies, used in vehicle maintenance services, and not included in the routine maintenance component of the Lease Rate (above). Billed at cost plus a percentage mark-up. 	Direct bill.
Vehicle Fuel	A2232	Vehicle fuel from City-operated fuel sites or private vendor sites through the Voyager Fuel Card program.	Actual gallons of fuel pumped, billed at cost plus per-gallon mark-up.	Direct bill.
Facility Services				
Property Management Services	A3322	Office & other building space.	Property Management Services for City-owned buildings based on space use	Space rent rates.
Property Management Services	A3322	Leased spaces.	Service agreements with commercial tenants, building owners and/or affected departments.	Direct bill with an additional 3% of administrative fees
Real Estate Services	A3322	Real estate transactions including acquisitions, dispositions, appraisals, etc.	Applicable operating costs based on staff time per customer department.	Cost Allocation to Relevant Funds.
Facilities Maintenance	A3323	Crafts Services: Plumbing, carpentry, HVAC, electrical, painting.	<ul style="list-style-type: none"> Regular maintenance costs included in office space rent and provided as part of space rent. Non-routine services charged directly to service user(s) at an hourly rate. 	Space rent rates; direct bill.
Janitorial Services	A3324	Janitorial services.	Janitorial services included in rate charges for the downtown core campus buildings.	Space rent rates.
Parking Services	A3340	Parking services.	Monthly parking costs for City vehicles are charged to department based on actual use. Vouchers for private tenants and personal vehicles of City staff are sold on monthly and hourly bases, as requested.	Direct bill; direct purchase (excess revenues from parking services help offset space rent costs for Downtown Core Schedule 1 buildings)

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Service Provider	Org	Service Provided	Billing Methodology	Billing Method
Warehousing Services	A3342	<ul style="list-style-type: none"> Surplus service Records storage Material storage Paper procurement 	<ul style="list-style-type: none"> Commodity type, weighting by effort and time Cubic feet and retrieval requests Number of pallets used/stored Paper usage by weight 	Cost Allocation to customer Departments
Distribution Services	A3343	<ul style="list-style-type: none"> U.S. Mail delivery Interoffice mail, special deliveries 	Calculated allocation based on time and schedules for mail deliveries and pickup	Cost Allocation to customer Departments and the General Fund
Technical Services				
Capital Development and Construction Management	A3311	<ul style="list-style-type: none"> Project management Space planning and design Move coordination 	2 hourly rates are determined by dividing revenue requirement by annual estimated billable hours for Program Management and Project Management	Direct bill
Financial Services				
Economics and Forecasting	A4501	City economic forecasting	Allocation to General Fund	Interfund transfer
Fiscal and Policy Management	A4502	City financial policy and planning	Allocation to General Fund and other applicable funds	Interfund transfer
Debt Management	A4503	Debt financing for the City	Allocation based on historical number of bond sales (5 years)	Cost Allocation to General Fund, SCL, SPU
Citywide Accounting/Payroll	A4511 A4512 A4513	Citywide accounting services. <ul style="list-style-type: none"> Citywide payroll 	<ul style="list-style-type: none"> Percent of staff time by department Citywide Payroll staff time are allocated to customer departments based on FTE's and retirement checks. 	Cost Allocation to Six Funds *
Applications	A4522	Maintain and develop City business applications	Project and staff assignments.	Cost Allocation to Six Funds, DoIT and FAS.
Summit	A4523	Maintain and develop the City-wide financial management system	System data rows used by customer department. (sum of life-to-date)	Cost Allocation to Six Funds.
Human Resource Information System (HRIS)	A4524	Maintain and develop the City's personnel management system	Department share of total number of regular paychecks and retirement checks.	Cost Allocation to Six Funds
Consumer Protection	A4531	<ul style="list-style-type: none"> Verify accuracy of commercial weighing and measuring devices Enforcement of taxicab, for-hire vehicle and limousine industries. 	External fee revenue; General Fund support	External fees; interfund transfer
Regulatory Enforcement	A4536	Collection and regulatory enforcement including City taxes and license fees.	External fee revenue; General Fund support.	External fees; interfund transfer
Business Licensing and Tax Administration	A4537 A4538	Administration, audit, and customer service for City tax codes and regulatory licenses	100% General Fund.	Interfund transfer
Contracting Services	A4541	<ul style="list-style-type: none"> Provide contracting support and administration. Women and minority business development. Social equity monitoring and contract compliance. 	<ul style="list-style-type: none"> Percent share based on total number of awarded public works contracts Contract Awards (50%) and dollar amount of Contract Awards (50%). General Fund support. 	Cost Allocation to CIP Departments and General Fund

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Service Provider	Org	Service Provided	Billing Methodology	Billing Method
Purchasing Services	A4542	Provide centralized procurement services and coordination	Percent share by department based on total number of Purchase Orders issued (50%) and Blanket Contract and Purchase Order spending (50%).	Cost Allocation to Six Funds
Treasury Operations	A4581	Bank reconciliation, Warrant issuance	Percent share by department based on staff time.	Cost Allocation to Six Funds
Investments	A4582	Investment of City funds	Percent share by department of annual investment earnings through the Citywide Investment Pool.	Cost Allocation to Six Funds
Remittance Processing	A4583	Processing of mail and electronic payments to Cash Receipt System	Percent share by department based on total number of transactions.	Cost Allocation to General Fund, SCL, SPU
Risk Management and Claims Processing	A4591 A4592	Claims processing; liability claims and property/casualty program management; loss prevention/ control and contract review	Percent share by department based on number of claims filed (50%) and amount of claims/settlements paid (50%) (five-year period).	Cost Allocation to Six Funds
Seattle Animal Shelter				
Seattle Animal Shelter	A5511 A5512	Animal care and animal control enforcement; spay and neuter services to the public.	External fees; General Fund; Metropolitan Parks District	External fees; interfund transfer.
Office of Constituent Services				
Constituent Services	A6511	Service delivery and policy analysis, public disclosure response	Number of constituent contacts (inquiries, complaints, requests for service)	Cost Allocation to Six Funds
Customer Service Bureau	A6512	Provide information to constituents in response to inquiry or complaint	Number of constituent contacts (inquiries, complaints, requests for service)	Cost Allocation to Six Funds
Neighborhood Payment and Information Services	A6513	Payment and information services to residents (utility bills, pet licenses, traffic tickets, passports, City employment)	Percentage share by department of transaction type.	Cost Allocation to General Fund, SCL, SPU
Payment Card Industry				
Payment Card Industry Compliance	A1103 A4581	City's compliance with the Payment Card Industry (PCI) Data Security Standard (DSS)	Number of transactions and number of devices (same methodology as DoIt)	General Fund, SCL, SDOT, SPU and DPD

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Department of Information Technology (DoIT) Cost Allocation Methodologies – B(2)

Program	Org	Allocation Formula	Departments Affected
Data Backbone	D3308	Percent of actual expenditures	Six funds
Internet Services	D3308	Percent of actual expenditures	Seven funds
Data Network Services	D3308	Allocated based on use of port and WiFi services: port connection charge for all central campus offices except SPL; WiFi charges for all departments	All departments except SPL
Data Center Services	D3301, D3302, & D3308	Allocated to customer departments based on pages printed, number of batch jobs, number of gigabytes, number of physical servers, number of virtual servers, number of databases, number of web applications, number of CPUs, number of rack units, number of vCPU and vRAM, and number of ports Citrix services billed based on number of Citrix accounts	All departments
Messaging, Collaboration, and Directory Services	D3302	Allocated to customer departments based on number of email addresses and number of SharePoint site collections Mobile device (smart phones, etc.) support billed based on number of devices.	All departments except SPL
Technical Support Services (Desktops)	D3304	Allocated to customer departments based on number of desktops and printers	Participants
Service Desk	D3310	Allocated to customer departments based on number of email addresses	Participants
Telephone System Services	D3305	Core landline services allocated to customer departments based on number of extensions; misc. services and IVR/Call Center services funded based on usage/rates Alert Seattle: Percent of actual expenditures	Telephone Rates: All departments IVR: Participants Six funds
Cellular and Wireless Charges	D3305	Airtime and equipment charges for cell phones and wireless modems based on actual usage and billing from carriers.	Participants
Radio Network	D3306	Radio network access fee and reserves; monthly charge for pagers	Access fee: Participants Monthly lease charge: Participants
Communications Shop	D3307	Historical usage	Participants
Telecommunications Engineering & Project Management	D3311	Labor and material rates	Optional
Citywide Web Team	D4401	Percent of actual expenditures	Six funds (including Cable Fund)
Community Technology	D4403	Cable Subfund	Constituents

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Department of Information Technology (DoIT) Cost Allocation Methodologies – B(2) *continued*

Program	Org	Allocation Formula	Departments Affected
Office of Cable Communications	D4402	Cable Subfund	Constituents
Seattle Channel	D4404	Cable Subfund	Constituents
Planning Office, including CTO's Office, Privacy Program, Service Management Office	D2201	Percent of actual expenditures; Number of Innotas licenses	Seven funds, Six funds (including Cable Fund) and Six Funds; Participants
Information Security Office	D2202	Percent of actual expenditures; Number of Websense licenses; Number of Information Security Licenses Transactions and Devices (PCI)	Seven funds; Participants; Participants; Participants
Department Management, including Vendor and Contract Management	D1101 & D1102	Allocated to DoIT services based on each service's budget	All users of DoIT services
Office 365	D1102	Number of licenses	All departments except SPL
DOIT/Seattle IT Summit Reimplementation Support	D1102	Percent of actual expenditures	Seven funds but General Fund fronting for the other five funds for 2016
Citywide IT Initiatives	D1102	Percent of actual expenditures	Six funds
Municipal Court Information System Replacement - Phase I	D1102	General Fund	General Fund

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Seattle Department of Human Resources Cost Allocation Methodologies – B(3)

Service Provider	Org	Service Provided	Billing Methodology
Commercial Driver's Licenses	N1230	<ul style="list-style-type: none"> CDL administration 	# of CDLs by Department
Alternative Dispute Resolution	N1145	<ul style="list-style-type: none"> Mediation and facilitation Conflict resolution training 	2014 Adopted Budget FTEs
Police and Fire Examinations	N1150	Administer Police and Fire entry and promotional exams	General Fund allocation
Training and Development	N1160	<ul style="list-style-type: none"> Administer Citywide employee training and development opportunities, Consulting and employee recognition programs 	2014 Adopted Budget FTEs
Management and Leadership Development	N1160	Citywide management leadership development and City Leadership Academy	Number of Supervisors and Managers
Employment	N1190	Provide recruitment and staffing services, policy guidance on personnel issues, technical assistance and other hiring needs	2014 Adopted Budget FTEs
Employment	N1190	Talent Management System	Number of Users
Benefit Administration	N1240	Administer Citywide health care benefits program	2014 Adopted Budget FTEs
Director's Office	N1315	Provide Citywide Human Resources organizational support and policy guidance	2014 Adopted Budget FTEs
Information Management	N1360	Maintain Citywide Human Resource information	2014 Adopted Budget FTEs
Financial Services	N1350	Provide finance, budget, and accounting and other internal services	2014 Adopted Budget FTEs
Classification and Compensation	N1430	<ul style="list-style-type: none"> Administer the City Classification and Compensation programs 	Number of Job Classifications
Labor Relations	N1440	<ul style="list-style-type: none"> Negotiate collective bargaining agreements and administer the personnel system for represented and non-represented employees 	Number of Represented Positions
Deferred Compensation	N1220	Administer deferred compensation (457 Retirement Plan) for City employees.	Service fee charged to program participants.
Industrial Insurance (Safety and Workers' Compensation)	N1230, N1250, and N1350	Administer the City Workers Compensation and workplace safety programs.	Supported by the Industrial Insurance Subfund, billing is based on actual usage and pooled costs are based on three years of historical usage/data.

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Central Service Cost Allocations by paying funds – Informational Only

These transfers reflect reimbursements for general government work performed on behalf of certain revenue generating departments.

	2015 Adopted	2016 Proposed
City Budget Office	1,851,109	1,909,083
Personnel	5,273,977	5,456,940
MISC	16,583,009	17,081,772
Total Interfund Transfers	23,708,094	24,447,795
Interfund Transfers to City Budget Office (CBO)		
Seattle City Light	435,748	449,395
Seattle Public Utilities	435,748	449,395
Seattle Department of Transportation	602,839	621,719
Department of Planning Development	196,578	202,734
Retirement	180,196	185,840
Total Interfund Transfers to CBO	1,851,109	1,909,083
Intefund Transfers to Seattle Dept. of Human Resources (SDHR)		
Seattle City Light	2,191,088	2,266,941
Seattle Public Utilities	1,732,010	1,791,839
Seattle Department of Transportation	944,575	977,635
Department of Planning Development	372,845	385,895
Retirement	33,459	34,630
Total Interfund Transfers to SDHR	5,273,977	5,456,940
Miscellaneous Interfund Transfers		
Seattle City Light	4,312,985	4,426,578
Seattle Public Utilities	4,616,279	4,758,677
Seattle Department of Transportation	4,329,242	4,466,903
Department of Planning Development	3,153,750	3,252,356
Retirement	170,752	177,258
Total Miscellaneous Interfund Transfers	16,583,009	17,081,772