

2014 INFORMATION GUIDE

The Information Guide will help you find the service you need.

For Internet links to the services listed here, see www.seattle.gov/customerservice/infoguide.htm

POLICE PRECINCTS

East	684-4300
North	684-0850
South	386-1850
Southwest	733-9800
West	684-8917

POLICE RECORDS

684-5454

POLLUTION CONTROL

Surface Water Pollution	684-7587
<i>Burn Ban</i>	1-800-595-4341
<i>Puget Sound Clean Air Agency</i>	343-8800
<i>WA State Department of Ecology</i>	425-649-7000

PORT OF SEATTLE

787-3000

POST OFFICE INFORMATION

1-800-275-8777

POTHOLES (24-hr)

386-1218

PROPERTY TAXES & ASSESSMENTS

<i>King County assessment info</i>	296-7300
<i>Real estate tax bills</i>	296-3850
<i>Foreclosures</i>	263-9258
<i>Senior citizen/disabled exemptions</i>	296-3920

RATS, PUBLIC HEALTH – SEATTLE & KING COUNTY

263-9566

RECREATION/ENTERTAINMENT

<i>Visitor Center & Concierge Services</i>	461-5840
<i>King County Parks</i>	296-4232
Office of Arts & Cultural Affairs	684-7171
Office of Film & Music	684-8090
Pike Place Market	682-7453
Seattle Aquarium	386-4300
<i>Seattle Art Museum</i>	654-3100
Seattle Center information line	684-7200
Seattle Channel	684-8821(TV21)
Seattle Parks & Recreation	684-4075
Woodland Park Zoo	548-2500

SCHOOLS, SEATTLE PUBLIC

252-0000

SEATTLE PUBLIC UTILITIES

684-3000

SENIOR CITIZENS

Mayor's Office for Senior Citizens	684-0500
Aging & Disability Services	684-0660
<i>Meals on Wheels</i>	448-5767
Parks & Recreation Lifelong Recreation	684-4951
<i>Senior Info & Assistance</i>	448-3110
<i>Social Security</i>	1-800-772-1213

SIDEWALKS (info & complaints)

684-5283

STREETLIGHTS

684-7056

TICKETS

Parking & Traffic	684-5600
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TRAFFIC SIGNS & SIGNALS

Neighborhood traffic concerns	684-7623
Circle requests	684-0353
Repairs/replacements	386-1206
Signal requests	684-5118
Traffic operations	684-7583

TRASH DISPOSAL/RECYCLING

Customer service	684-3000
Transfer stations:	
1350 N 34 th St & 130 S Kenyon St	684-8400
<i>Household hazards</i>	296-4692
<i>Garden Hotline</i>	633-0224
<i>Recycling Hotline</i>	1-800-732-9253(RECYCLE)

TREES

Parks, open space & boulevards	684-4113
Street tree info	684-8733
Trees in power lines	386-1733

UTILITY BILLS

Electricity, water & garbage	684-3000
<i>Gas (Puget Sound Energy)</i>	1-888-225-5773
Payment assistance	684-0268

VEHICLES

Abandoned (public areas)	684-8763
Inoperative (private property)	615-0808
Impounded (from public property)	684-5444
<i>Vehicle/vessel licenses</i>	296-4000

VETERANS

<i>Veterans Aid & Employment</i>	296-7656
<i>Veterans Affairs</i>	1-800-827-1000

VOLUNTEERS

<i>Community Information Line</i>	2-1-1
Seattle Parks & Recreation	684-8028

VOTING INFORMATION

296-8683(VOTE)

WATER SERVICE, SEATTLE

Emergency service (24-hr)	386-1800
Drinking water quality	684-3000
Service & inspection	684-5800
Water billing	684-3000

WEATHERIZATION SERVICES

Low income	684-0244
Conservation Help Line	684-3800

WEEDS/OVERGROWTH

From private property or planting strips	615-0808
From public property	386-1218

For more information contact:

Customer Service Bureau

Seattle City Hall
601 Fifth Ave, First Floor
P.O. Box 94726
Seattle, WA 98124-4726
684-CITY(2489)

Web/Online Request Form:

www.seattle.gov/customer-service-bureau

Para mas informacion o asistencia llame al 206-684-2489

"Néu Céc Bón nuóv kúú Átém chí-téú Átém síé gúúp sóú, xín gúú sí' stóú thóú: (206) 684-2489,"

若需任何資訊及協助, 請撥 206-684-2489

Akhbaar iyo caawin soowac tilfoonkaan (206) 684-2489

Para sa karagdagan na inpormasyon at tulong, tumawag lang sa 206-684-2489

"자세한 정보나 도움이 필요하시면 전화주세요 (206) 684-2489"

ព័ត៌មាននិងជំនួយការ សូមទាក់ទងតាមទូរស័ព្ទលេខ (២០៦) ៦៨៤-២៤៨៩

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Gaffidhaf Gargarsaf Kana bilbila (206) 684-2489

ഹിഫാദാ ഉറുദുവ് ഇന്ഫോമേഷൻ സെന്റർ (206)-684-2489 ደውሉ።

ສຳລັບລາຍລະອຽດທາງການຊ່ວຍເຫລືອ ກະລຸນາໂທຫາເລກ: 206-684-2489

សំរាប់ឯកសារឬជំនួយការស្តីពី កម្រិតព័ត៌មាន ក្រុមការណ៍ ក្រុមការណ៍ ក្រុមការណ៍ 206-684-2489

"Для дополнительной информации и помощи звоните по телефону 206-684-2489"

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Appelez-vous (206)-684-2489 pour les informations et l'assistance

Telefonate (206)-684-2489 per informazione ed assistenza

インフォメーション又は相談: 206-684-2489に お電話ください。

ELECTED OFFICIALS

Ed Murray, Mayor	684-4000
Pete Holmes, City Attorney	684-8200
City Council Information	684-8888
Councilmembers:	
Sally Bagshaw	684-8801
Tim Burgess	684-8806
Sally Clark	684-8802
Jean Godden	684-8807
Bruce Harrell	684-8804
Nick Licata	684-8803
Mike O'Brien	684-8800
Tom Rasmussen	684-8808
Kshama Sawant	684-8805
Municipal Court Judges	684-8709

24-HOUR SERVICES

Police, Fire, Medic One	9-1-1
Police non-emergency	625-5011
Seattle City Light	706-0051
Seattle Public Utilities	386-1800
Street repair & maintenance	386-1218
<i>Child & Adult Abuse Reporting</i>	1-866-363-4276
<i>Crisis Clinic</i>	1-866-427-4747
<i>Poison Center</i>	1-800-222-1222
<i>Alcoholism & drug treatment helpline</i>	722-3700

INFORMATION & REFERRAL

<i>Community Information Line (Statewide)</i>	2-1-1
<i>Directory Assistance</i>	4-1-1
<i>WA State Dept of Transportation travel info</i>	5-1-1
<i>WA Relay Service for hearing impaired</i>	7-1-1
<i>Utility Locator - Call before you dig</i>	8-1-1
Seattle City government	684-2489(CITY)
<i>King County government</i>	296-0100
<i>WA State government</i>	1-800-321-2808
<i>Federal government</i>	1-800-333-4636

- All area codes 206 unless otherwise noted
- Non-city government agencies italicized
- Hearing Impaired use the Washington Relay Service (711)
- Interpretation services available in over 180 languages



AIRPORT, SEATTLE-TACOMA INTL 787-5388**ANIMAL INFORMATION**

Animal Shelter	386-7387
<i>Fish & Wildlife</i>	425-775-1311
Pet licenses	386-4262
Spay/Neuter Clinic	386-4260

BICYCLE & PEDESTRIAN PROGRAMS

684-7583

BIRTH, DEATH CERTIFICATES & VITAL STATISTICS*Public Health - Seattle & King County* 296-4768**BUILDING & LAND USE**

Dept of Planning & Development general info	684-8600
Construction Inspections	684-8900
Permit, land use & zoning	684-8850
Code violations	615-0808

BUSES

<i>Metro Rider info</i>	553-3000
<i>Community Transit</i>	1-800-562-1375
<i>Sound Transit/Light Rail</i>	1-888-889-6368

BUSINESS ASSISTANCE

BIA & LID payments	684-0443
Business license & taxes	684-8484
Neighborhood Business Districts	684-8090

CHAMBER OF COMMERCE*(Greater Seattle)* 389-7200**CHILD & YOUTH INFORMATION**

<i>Community Information Line</i>	2-1-1
<i>Child Care Referral Services</i>	329-5544
Family & Youth Services	386-1001
Subsidized Child Care	386-1050

CITY LIGHT

Billing	684-3000
Conservation Help Line	684-3800
Outage Hotline	684-7400
Streetlight repair	684-7056

CLAIMS AGAINST THE CITY

684-8213

COMPLAINTS

City of Seattle	684-2489(CITY)
Civil rights/discrimination	684-4500
Construction, Housing & Land Use	615-0808
<i>Consumer Protection, WA State Attorney General</i>	464-6684
Ethics & Elections	684-8500
<i>King County Ombudsman</i>	447-1050
<i>Metro Transit</i>	553-3000
<i>Nursing home abuse</i>	1-800-562-6078
Seattle Police misconduct	684-8797
Taxicab complaints	296-8294(TAXI)

COURTS

Municipal Court	684-5600
<i>Bankruptcy Court (US)</i>	370-5200
<i>Small Claims, District Court (King County)</i>	205-9200
<i>Superior Court (King County)</i>	296-9300

DISCRIMINATION

Seattle Office for Civil Rights	684-4500
<i>WA State Human Rights</i>	1-800-233-3247
<i>King County Office for Civil Rights</i>	263-2446

DISPUTES, CIVIL

<i>Dispute Resolution Center of King County</i>	443-9603
<i>Mediation Clinic, UW School of Law</i>	685-4140

DOMESTIC ABUSE & VIOLENCE

<i>Domestic Violence Hotline</i>	1-800-562-6025
<i>Sexual Assault/Traumatic Stress Center</i>	744-1600
Sexual & Domestic Violence Prevention	233-2774

DOMESTIC PARTNERSHIP REGISTRATION

684-8344

DRAINAGE PROBLEMS

Surface flooding in street (24-hr)	386-1800
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DRIVER LICENSES & STATE ID

<i>Driver Licensing Locations</i>	360-902-3900
<i>8830 25th Ave SW</i>	764-4144
<i>205 Spring St</i>	464-6845

DRUG ACTIVITY

In progress	9-1-1
Ongoing	684-5797

EMERGENCY PREPAREDNESS

233-5076

EMPLOYMENT

City of Seattle Job Line	684-7999
<i>King County Job Line</i>	296-5209
<i>WA State Job Line</i>	1-877-664-1960
<i>Federal Job Line</i>	1-202-606-1800
<i>WA State WorkSource: Downtown Office</i>	436-8600
<i>WA State WorkSource: North Seattle Office</i>	440-2500
<i>WA State WorkSource: Rainier Office</i>	721-6000
Employment discrimination	684-4500
<i>Wage claims, work permits, minimum wage info, industrial insurance & injury claims</i>	515-2800
<i>Unemployment claims</i>	1-800-318-6022

FINANCIAL ASSISTANCE

<i>DSHS</i>	1-877-501-2233
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FINGERPRINTING

684-5454

FIRE

Fire Department info	386-1400
Fire Prevention, Fire Marshal	386-1450

FOOD EMERGENCIES

<i>Community Information Line</i>	2-1-1
<i>Food Stamps</i>	1-877-501-2233

GARBAGE/SOLID WASTE

Collection, recycling, yard waste	684-3000
Transfer stations	684-8400

GRAFFITI

Graffiti hotline	684-7587
<i>Metro bus shelter graffiti</i>	477-3850

HATE CRIMES

Information & referral	684-4500
Report crimes in progress	9-1-1

HEALTH SERVICES

<i>Public Health - Seattle & King County</i>	296-4600
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HOMELESS

<i>Shelter info/Donation service</i>	2-1-1
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HOUSING

<i>Seattle Housing Authority (Porchlight)</i>	239-1500
Down payment assistance	684-0721
Home repair/weatherization	684-0244
Inspection & complaints	615-0808
<i>Minor home repair (eligibility)</i>	448-5751

ILLEGAL DUMPING

684-7587

JAIL, KING COUNTY

296-1234

KING COUNTY RECORDS

296-1570

LANDLORD/TENANT PROBLEMS

Housing discrimination	684-4500
<i>Housing Justice Project</i>	267-7100
Just Cause Eviction info	615-0808
<i>Solid Ground</i>	694-6700
<i>Seattle Tenants Union</i>	723-0500

LEGAL SERVICES

<i>Columbia Legal Services</i>	464-5911
<i>Lawyer Referral Service</i>	267-7010
<i>Neighborhood Legal Clinics</i>	267-7070
<i>Office of the Public Defender (King County)</i>	296-7662

LIBRARY

Quick Information Line	386-4636
<i>King County Library System</i>	425-462-9600

LICENSES

Business	684-8484
Boiler, gas piping, refrigeration & steam	684-5174
<i>Marriage</i>	296-4021
Pet	386-4262
<i>Vehicle/Vessel</i>	296-4000

LITTER

Adopt-A-Street/Adopt-A-Drain	684-7647
On private property	615-0808
On public property	684-7587
Public litter & recycling receptacles	615-1700
<i>Metro bus shelter</i>	553-3000

NEIGHBORHOOD SERVICE CENTERS

Ballard: 5604 22 nd Ave NW ¹	684-4060
Central: 2301 S Jackson St #208 ^{1,2}	684-4767
Lake City: 12525 28th Ave NE, 2 nd Floor ¹	684-7526
Southeast: 3815 S Othello St, Suite 105 ¹	386-1931
Southwest: 2801 SW Thistle St ¹	684-7417
University: 4534 University Wy NE ¹	684-7542

¹Utility payments & passport applications²Cable payments & equipment returns**NEIGHBORHOODS**

Historic Preservation Program	684-0228
Neighborhood Matching Fund	233-0093
P-Patch Program	684-0264

NOISE

Code Compliance/Mechanical	615-0808
<i>King County/Boeing Field aircraft</i>	205-5242
Noise Abatement Program/Construction	684-7843
	or 615-1760

Police non-emergency/Neighbor, music, vehicles, events	625-5011
	press option 2, then option 8
<i>Sea-Tac aircraft</i>	787-5393

PARKING

Abandoned vehicles (over 72 hrs)	684-8763
Defective meter/pay station	684-5260
Illegal parking (on public property)	625-5011

PASSPORTS

<i>King County District Court</i>	205-9200
Neighborhood Service Centers	615-0725
<i>National Info Center</i>	1-877-487-2778

PERMITS

Building, land use, zoning	684-8850
<i>Disabled parking</i>	296-4000
Electrical, fire alarm, single family, duplex, mechanical, boiler, pressure vessel, refrigeration, conveyance, side sewer, sign	684-8464
Fire	386-1450
<i>Food worker, Plumbing & gas piping</i>	263-9566
Gun	684-5454
Residential parking	684-5086
Side sewer	684-5362
Streets, sidewalks, planting strips & alleys	684-5283
Truck over legal requirements	684-5086

Please see back for additional listings.