Seattle's Response to the Homelessness Crisis

Select Committee on Homelessness and Housing Affordability
September 13, 2018
As the City addresses the crisis of homelessness, we are focused on helping people off the streets and into permanent housing.

We are committed to accountability.
To them and to you.
Cities Everywhere Are Struggling

Homelessness increased for the first time in seven years… Increases in the numbers of unsheltered individuals in the 50 largest cities accounted for nearly all of the national increase.”

-2017 Annual Homeless Assessment Report to Congress, Dec 2017
New York City: +52%
Sacramento: +49%
Washington, D.C.: +40%
San Diego: +25%

2017 Annual Homeless Assessment Report to Congress, Dec 2017
A Crisis Years in the Making

Point in Time Count Results - King County
(Individuals)

*Point in Time trend is provided for illustrative purposes. Because the geography and methodology of the count has changed over time, caution should be used when comparing current data to the data from 2016 and earlier.
6,320 people are living unsheltered in King County

71% are unsheltered in Seattle
How do we **respond to Homelessness**?
Outreach and Case Management

**PREVENTION**
- Keeping People in their Homes
  - Option #1: Use Diversion Funds
  - Option #2: Enter Emergency System
  - Option #3: Living Unsheltered

**EMERGENCY**
- Homeless Services System
  - Shelter | Transitional Housing | Day Centers
  - Hygiene | Permitted Villages
- Skip Emergency Services

**HOUSING PROGRAMS**
- Diversion
  - Flexible Funds (Short Term)
  - Connection to Housing
- Rapid Rehousing
  - Rent Subsidy (Up to 9 Months) and Services
  - Market Rate or Subsidized Housing
- Affordable Housing
  - Rent subsidized apartments dedicated to serving people exiting from homelessness
- Permanent Supportive Housing
  - Rent Subsidy and Services
  - PSH Housing Unit
What is the City Spending?
2018 Spending Accountability Report

With the goal of greater accountability and transparency for spending across all City departments, this effort

• Establishes a baseline
• Sets up a framework for ongoing reporting

What is different?

• Looking at spending through categories, not just through departments
• Being more holistic in our definition to include housing efforts.

This is not...

• A full cost-benefit analysis – or even a full “true cost” analysis.
• Notably, this does not capture:
  • Indirect Costs (essential City services that would be provided with or without a homelessness crisis)
    • E.g. Police/Fire/Parks/Library Janitorial Services/City Council time
  • Regional or Philanthropic spending
    • E.g. King County Public Health
  • Every City program for which people experiencing homelessness are eligible
    • E.g. Parks Conservation Corps or HSD’s Youth and Family Empowerment programs
City of Seattle 2018 Homelessness Response Budget*

- **Emergency Services $41.2M**
  - Shelters, Villages, Hygiene, Outreach, Navigation Team, Transitional Housing

- **Housing $24.2M**
  - Permanent Supportive Housing, Rapid Rehousing, Diversion

- **Prevention $6.5M**
  - Homelessness prevention

- **Access to Services $6.4M**
  - 211 Referral Service, Healthcare for the Homeless, Other

- **Operations $8.3M**
  - Staffing, Administration, Clean up Costs

* 2018 Amended Budget as of August 2018

** Does not include $25.8M in OH Capital investments

$86.7M Total

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* 2018 Amended Budget as of September 10, 2018

** Investment descriptions do not include all funded programs

$86.7M Total

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* 2018 Amended Budget as of August 2018

** Does not include $25.8M in OH Capital investments
Emergency Services $41.2M
Emergency Shelters - $20.6M

Basic Shelter Beds

Limited hours and services focused on basic needs and respite from being outdoors, like mats on the floor and a restroom.

- $2.8M in funding provides 668 basic shelter beds

Enhanced Shelter Beds

Extended or 24/7 hours and staffing to support leaving shelter for permanent housing services, in addition to services such as meals, hygiene services, and storage.

- $17.2M in funding provides 1,289 enhanced shelter beds online
- $0.6M other shelter services TBD in 2018 or 2019 depending on need
- 332 more beds coming online this year - 232 enhanced and 100 TBD enhanced/basic
- 58% more enhanced beds in 2018 than in 2017
- Data shows enhanced shelter more successful than basic at exiting people to permanent housing

Total Shelter Beds 2,289
Emergency Services: Day and Hygiene Services $5.2M

HSD funded Day and Hygiene Centers ($5.1M)
- 11 Day Centers offer hygiene services for drop-in clients in Seattle
- 3 Urban Rest Stop locations in Ballard, downtown Seattle and the University District

Parks Hygiene Services ($110K)
- 4 Community Centers offer showers and restrooms to people experiencing homelessness (Delridge, Green Lake, Miller, Rainier)
- 7 Community Pools offer showers and restrooms for Seattle Public School children and their families experiencing homelessness
City-funded Restrooms and Services

In addition (and not included in the spending report), the City supports 117 restrooms which are available to all members of the public:

- 5 portable toilets placed near public transportation stops that are available 24/7
- 27 in Seattle Public Libraries (Districts 1-7)
- 85 in City of Seattle Parks (Districts 1-7)

Interactive Map available online:

https://www.seattle.gov/humanservices/about-us/initiatives/addressing-homelessness
Emergency Services: Tiny House Villages $4.3M

- **Licton**
  - 54 units
  - 1.5 FTE case manager

- **Georgetown**
  - 53 units
  - 1.5 FTE case manager

- **Northlake**
  - 21 units
  - 1 FTE case manager

- **Myers**
  - 40 units
  - 1 FTE case manager

- **Othello**
  - 48 units
  - 1.5 FTE case manager

- **Whittier**
  - 16 units
  - 1 FTE case manager

- **True Hope Village**
  - 35 units
  - 1.15 FTE case manager

- **Interbay**
  - 50 units
  - 1 FTE case manager

- **Lake Union Village**
  - 22 units
  - 2.5 FTE case manager

**Total Units: 339**
Emergency Services: Outreach and Engagement $7.1M

Outreach and Housing Case Management $4.6M
• Outreach workers connect unsheltered people to resources within the homeless services system
• Housing case managers work with people prioritized by Coordinated Entry for All (CEA) for housing to help them to prepare to move into permanent housing.
• Includes LEAD and Navigation Team outreach contract

Navigation Team Staffing and Logistics $2.5M
• SPD Officers and HSD logistics staff $2.5M
• Nav Team Costs in other categories
  • Outreach Category: $728k for REACH staff
  • Operations Category: $2.85M for FAS and Parks (details in later slides)
Emergency Services: Transitional Housing $3.5M

Time-limited housing that assists homeless individuals who need more intensive services before moving into permanent housing for up to 2 years.

- Residents are still considered homeless by federal definitions.
- Best serves young adults, people in recovery, and people fleeing domestic violence.
- Operations and maintenance of approximately 700 housing units plus service supports are funded by both HSD and OH
- ~700 units of transitional housing are supported with this funding
- Reporting OH funding for TH operations and maintenance in homelessness spending for the first time
Emergency Services: Community Outreach and Permitting $0.4M

Department of Neighborhoods
DON works with HSD to develop and implement outreach plans in communities where new managed villages and new shelter programs are being sited.

Seattle Dept. of Construction and Inspection
Staff time dedicated to setting up shelters and tiny house villages, including:
- Land use work on tiny house village siting and permitting
- Building and Electrical inspections of shelter and encampments
- Code Compliance inspectors responding to complaints about vacant buildings and illegal camping
Housing

$24.2 services/operations

$25.8 capital investment*

*not counted in operating total
Housing: Diversion $2M

Diversion services offer people experiencing homelessness one-time financial assistance or services to bypass shelter and move directly to housing.

- Offered by outreach programs, shelter and Coordinated Entry for all Regional Access Points
- Assistance can help people reunite with family, mediate with a landlord, or pay rent for a short time
- ~600 households served between January and June 2018
Housing: Rapid Rehousing $7.2M

Rapid Rehousing assists individuals to quickly exit the homeless services system and move to permanent housing.

- Rapid Rehousing offers rental assistance and supportive services for up to 1 year.
- 835 households served between January and June 2018

Housing: Housing Resource Center $0.4M

Initial investment and staffing to establish a Housing Resource Center which will connect homeless service agencies to property owners with available units.
Housing: Permanent Supportive Housing $14.7M

Permanent Supportive Housing pairs affordable housing with comprehensive supportive services.

- Primarily serves single adults who are chronically homeless and have a disabling medical condition.
- Residents receive housing and services permanently.
- ~1900 PSH housing units are supported by funding both HSD and OH
- Reporting OH funding for PSH operations and maintenance in homelessness spending for the first time.
$25.8M in capital funds for ~500 housing units specifically designated to serve families and individuals

• This is the estimated 2018 commitment amount based on contracts executed with projects announced in December 2017

• For projects with a fraction of units regulated as homeless, the capital commitment is prorated to reflect just the homelessness units

• This amount is not included in the Operating Total presented on Slide 11
Continued Commitment to Create More Affordable Housing

From 2018 to 2021, **2,500 new City-funded affordable rental housing units** and over **1,900 new MFTE affordable units** will come online.

Historically, every dollar the City invests in affordable housing is leveraged 2 to 3 times by other resources.
Prevention $6.5M
Prevention $6.5M

• Assists people who are currently housed but face an imminent risk of becoming homeless
• Helps people remain in their homes with the use of one-time financial assistance or case management.
• 14 HSD programs serving families and individuals plus the SHA Rental Housing Assistance Pilot
• 747 households served between January and June 2018 (not including the SHA Pilot)
• 41% increase in “upstream” prevention funding since 2014
Access to Services $6.4M
Access to Services $6.4M

Healthcare for the Homeless $2.9 M

Community Resource Specialist at Seattle Public Libraries $110K

Homeless Childcare Assistance Program (DEEL) $400K

Other HSD Funds 3.0M
Health Care for the Homeless Network

City of Seattle Support: $2.9 Million
Other funding leveraged by Seattle’s investment: $1.25 Million

Mobile Medical Program
- Serves unsheltered & others with barriers to primary & behavioral health care
- Team-based medical, dental, mental health, substance use, and case management
- 12 sites, including meal programs, encampments, and shelters

Housing Health Outreach Teams
- Serves supportive housing residents with complex chronic conditions
- On-site physical and behavioral health care, education, & linkages to off-site services
- 18 supportive housing sites throughout Seattle

REACH Program
- Serves primarily unsheltered people with chronic substance use disorders
- Outreach, case management, nursing, integrated Medication Assisted Treatment, and referrals to Methadone and other SUD treatment services
- Numerous sites in central Seattle, Capitol Hill, U-District, Ballard, SODO, and other

Network-wide Support
- TB and other communicable disease prevention training, eye glasses, benefits navigation, network administration
Operations $8.3M
Operations

Human Services Dept Staff/Admin $4.8M
• Staff in the Homelessness Services and Investment Division responsible for the planning and policy development, funding processes, contract execution and monitoring for ~ $70M in investments
• Excludes Navigation Team members included on previous slide

Clean-Up Activities $3.6M
• Encampment response
  • Parks crews and contracted clean up services ~$2.85M
  • Excludes Navigation Team members included on previous slide
• Seattle Public Utilities Clean Cities Pilot Programs ~0.7M
<table>
<thead>
<tr>
<th>SPU Clean City Pilot Programs</th>
<th>Results</th>
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| **Encampment Trash (Purple Bags)** | • Serviced 28 unsanctioned encampments  
  • Distributed 18,545 trash bags  
  • 4,821 bags returned  
  • Collected 617,000 lbs. of trash  
  • Currently serving 9 locations throughout Seattle |
| • Addresses increased trash in the Seattle right of way resulting from unauthorized homeless encampment.  
  • Includes weekly garbage collection services, garbage bag distribution, need-based on-call trash collection, loose debris and bulky item collection, and on-site hypodermic needle collection. |
| **Recreational Vehicle (RV) Remediation** | 2018 YTD Totals:  
  • 22 cleans were completed in 9 neighborhoods.  
  • 437 RVs/vehicles left voluntarily; 39 RVs/vehicles were towed; 8 RVs/vehicles were junked  
  • 3 vehicles were problematic (burnt/hazardous) and 1 “scrape” was required.  
  • 217 people were contacted, and of those, 46 were interested in services.  
  • SPU & Parks removed 152,570 lbs. of garbage and spent a total of 76.25 hours cleaning. |
| • 2018 collaboration with SPD, Parks, SDOT, and the Mayor’s Office  
  • Addresses issues stemming from illegally parked RVs throughout Seattle. |
| **SPU coordinates and engages in:** | • Approximately 10,517 syringes collected from over 3,000 complaints since pilot began in August 2016.  
  • More than 111,000 syringes have been disposed of in the City-maintained disposal boxes since February 2017. |
| • Removing trash from the public right of way.  
  • Removing structurally sound RVs from the public right of way.  
  • Scraping structurally unsound or burned out RVs. |
| **Sharps Collection** | • Over 442,000 lbs. of litter collected since July 2017.  
  • Since inception, SPU has expanded the implementation from 2 to 13 communities throughout Seattle. |
| • SPU developed the first comprehensive sharps collection pilot program in the country providing 24 hr. on-demand sharps removal in the public right of way, and contracting to service City-maintained sharps disposal boxes. The demand for this body of work is higher than initially anticipated. |
| **Litter Abatement** | • Addresses increased trash in the Seattle right of way in neighborhoods that are disproportionately affected by the presence of UHEs.  
  • SPU contracts with private, third-party vendors for litter collection and cleaning. |
| • Over 442,000 lbs. of litter collected since July 2017.  
  • Since inception, SPU has expanded the implementation from 2 to 13 communities throughout Seattle. |
What spending hasn’t been discussed?

**Indirect Costs**
- Essential City services that would be provided with or without a homelessness crisis
- E.g. Police/Fire/Parks/Library Janitorial Services/City Council time

**Every City program for which people experiencing homelessness are eligible**
- E.g. Parks Conservation Corps and HSD’s Youth and Family Empowerment programs

**Regional or Philanthropic spending**
- E.g. King County Behavioral Health Services
What’s **Underway**?
The Mayor’s **Homelessness Sub-Cabinet** has been established to support the Mayor’s plan on homelessness and housing by:

1. Strategically aligning City department and resources
2. Resolving cross-cutting planning & policy issues
3. Providing a more uniform and consistent approach to the planning, design and delivery of homeless investments

**Member Departments**

- Human Services Department
- Office of Housing
- Seattle/King County Public Health
- Seattle Parks & Recreation
- Seattle Public Utilities
- Seattle Police Department
- Seattle Fire Department
- Seattle Department of Transportation
- Department of Neighborhoods
- Finance & Administrative Services
- City Budget Office
- City Budget Office: Innovation & Performance
Questions?