



Light reading

Conservation News

March/April 2018

GREEN UP!

Make an impact by contributing to a greener, more resilient energy future by joining the City Light Green Up program. Simply add \$3, \$6 or \$12 to your bill per month.

Learn more by visiting seattle.gov/light/greenup or call (206) 684-3800.

THE HOUSE OF REBATES

City Light offers rebates, instant in-store discounts and incentives to help you upgrade to more efficient products—saving you money and electricity for years to come. For more information on these offers, visit seattle.gov/light/myhome.



SAVE WATER AND ENERGY WITH THESE TIPS

RENTER'S CORNER

Give your water heater a break! Here are a few tips to save water and which can keep your energy costs down:

- Use cold water when washing clothes or rinsing dishes.
- Before loading the dishwasher, scrape your dirty dishes. Scraping decreases the total water and energy used to clean them.

For more money and energy-saving tips, visit seattle.gov/light/renterscorner.

HOME REBATES	REBATE AMOUNT
A Clothes Washer	\$50
B Dryers	\$50, \$100 or \$200
C Ductless Heating & Cooling	\$100 or \$800
D Heat Pump Water Heater	\$500*
E Showerheads	Up to \$10 instant in-store discount
F Windows	\$50 per window
G Insulation (attic or wall)	50% of the cost or maximum \$500
H Floor Insulation	50% of the cost or maximum \$200
I LEDs & Lighting Fixtures	Up to \$3 instant in-store discount

*This offer may be changed to an instant in-store discount.



2017 PERFORMANCE: OUR REPORT CARD

Seattle City Light's performance benchmarks show how we did reaching our goals for 2017. We pledge continued improvement in 2018 and beyond.

2016 GOAL	BENCHMARK	PERFORMANCE
Percent of calls answered within 60 seconds (Call Center managed by Seattle Public Utilities)	80%	73%
Frequency of unplanned outages (trees in lines, equipment failure, etc.) in minutes, per year, per customer	0.73	0.39
Length of unplanned outages in minutes per customer, per year	63.4	64.5
Number of inquiries per 1,000 customers	4	3
Percent of bill errors	2%	2%
Number of days it takes to perform standard residential/small commercial electrical connections that require field service	40	30
Streetlight repair, response within 10 working days	90%	95.3%
Customer conservation savings for all customer groups (average megawatts)	14	15.43
Reduce/offset green-house gas emissions	100%	100%
Tree trimming near power lines to improve reliability (in miles)	480	417.32



IN YOUR NEIGHBORHOOD CITY LIGHT @ WORK

Crews are in these neighborhoods, working to provide reliable service:

- Blue Ridge/North Beach: installing underground conduits to improve electrical service and allow for shorter restoration times;
- South Lake Union/Denny Triangle: installing underground vaults and duct banks in advance of the new substation;
- Pioneer Square (South King Street at Alaskan Way South): relocating transmission lines in preparation for demolition of the Alaskan Way Viaduct;
- Mt. Baker: Upgrading overhead utility poles in support of Sound Transit's planned East Link Extension.
- Roy Street Loop (SE of Lake Union): Improving reliability by connecting customers with the underground network system;
- South of Downtown (SODO): Installing underground duct banks to upgrade aging electrical infrastructure.

This is a partial list. For details go to seattle.gov/light/atwork and click on an orange cone to learn about individual projects.



SAFETY TIP

"Being prepared for any emergency is as simple as planning ahead. Start by thinking about your daily activities, the people you care for or who rely on you and how a disaster would change the way you get things done. If someone in your family relies on special equipment or medications make sure your plan includes how to make sure those special needs are covered. Visit City of Seattle's emergency page at seattle.gov/emergency to learn how to plan for your safety and needs, along with those of your family and pets."

-Jerry Koenig, Emergency Manager

SKAGIT TOURS

RESERVATIONS OPENING SOON!

Come explore the beauty and adventure that the Skagit River has to offer. Join us as we celebrate 90 years of Skagit Tours and North Cascades National Park's 50th anniversary. Reservations for this summer's Skagit Tours open in March, so get your tickets early. For more information visit SkagitTours.com.

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Newsletter available in Spanish, Vietnamese, Chinese, Somali, Tagalog and Korean online or call **(206) 684-3000**.



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IT ALL

ADD \$ UP

Know what your energy use is costing you

How does your energy use affect your bill? Well, it's like grocery shopping. You decide what's in your cart. Each item may be just a few dollars, but put them all in your cart and IT ALL ADDS UP!



BI-MONTHLY ELECTRICITY USE

Hairdryer	\$ 9.55
Toaster	\$ 4.02
TV	\$ 1.39
Game console	\$ 7.22
Home heating	\$ 38.12
Space heater	\$ 60.00
Total	\$120.30

IT ALL **ADD \$ UP**

On average, using these common household items will add up to \$120 on a bi-monthly bill.

A space heater costs \$1 a day, but adds up to \$60.00 on your bill.

If you know what your energy use is costing, you can decide what to use. Calculate how much you're spending on each item in your home and find energy saving tips at: seattle.gov/light/Adds-Up