

# 2024 INFORMATION GUIDE

A guide to help you find the service you need!



**Need Help? Ask Us!**  
**Customer Service Bureau**  
**Monday – Friday, 8 a.m. – 5 p.m.**

**Seattle City Hall**  
 601 Fifth Ave., First Floor  
 P.O. Box 94726  
 Seattle, WA 98124-4726  
 206-684-CITY (2489) • FAX 206-256-5160 • TTY 711

Online request form/Find It, Fix It mobile app:  
[www.seattle.gov/customer-service-bureau](http://www.seattle.gov/customer-service-bureau)  
 For links to listed services, please visit  
[www.seattle.gov/customer-service-bureau/customer-information-guide](http://www.seattle.gov/customer-service-bureau/customer-information-guide)

በከተማው ስለሚሰጡ አጠቃላይ አገልግሎቶች እና በአያንዳንዱ መምሪያ ማንን ማግኘት እንደሚችሉ ለማወቅ፣ እባክዎን 206-684-2489 ይደውሉ እና እባክዎ ለስልክኛው/ዋ አስተርጓሚ እንደሚፈልጉ ይነገሩ።

لتتعرف على الخدمات العامة التي تقدمها المدينة ومن يجب الاتصال بهم في كل قسم، يرجى الاتصال بالرقم 206-684-2489. ويرجى إخبار مشغل الهاتف بأنك بحاجة إلى مترجم فوري.

Para obtener información sobre los servicios generales que presta la Ciudad y a quién contactar en cada departamento, llame al 206-684-2489 e informe al operador que necesita un intérprete.

शहर द्वारा प्रदान की जाने वाली सामान्य सेवाओं के बारे में जानने के लिए और प्रत्येक विभाग में किससे संपर्क करना है ये जानने के लिए, कृपया 206-684-2489 पर कॉल करें और कृपया ऑपरेटर को बताएं कि आपको दुभाषिए की आवश्यकता है।

市が提供する一般的なサービスや各部署の連絡先については、206-684-2489にお電話いただき、オペレーターに Interpreter (通訳) が必要であるとお伝えください。

시에서 제공하는 일반 서비스와 각 부서의 연락처에 대해 알아보려면 206-684-2489로 전화하여 상담원에게 통역이 필요하다고 알려주십시오.

Чтобы узнать о том, какие муниципальные услуги предоставляются жителям города, и о том, к кому следует обращаться в каждом отделе городской администрации, просьба позвонить по телефону 206-684-2489 и сообщить оператору, что вам требуется переводчик.

Si aad wax uga ogaato adeegyada guud ee ay bixiso Magaaladu iyo cidda lagala xiriiri karo waax kasta, fadlan wac 206-684-2489 oo fadlan u sheeg hawl-waadeenka inaad u baahan tahay turjumaan.

የዞሪያ አታ ከተማ አገልግሎት ለተገኘው ወከፍ ክፍሉ ምስ መን ከምላት ራኩብን ንምፍላጥ፡ ብኸብረትካ ናብ 206-684-2489 ብምድዋል ነቲ ኦፕሬተር ተርጓሚ ከም ዜድልየካ ንገር።

Upang malaman ang tungkol sa pangkalahatang serbisyon ibinibigay ng Lung-sod at kung sino ang kokontakin sa bawat departamento, mangyaring tumawag sa 206-684-2489 at sabihin sa operator na inyong kakailanganin ng tagapag-salin.

Để tìm hiểu về các dịch vụ chung do Thành Phố cung cấp và người cần liên hệ tại mỗi bộ phận, vui lòng gọi 206-684-2489 và vui lòng cho nhân viên trả lời điện thoại biết rằng quý vị cần thông dịch viên.

如需了解市政府提供的一般服务以及各部门的联系人，请致电 206-684-2489 并告诉接线员您需要口译员。

欲了解市政府所提供的一般服务以及查询各部门的联络人，请拨打 206-684-2489 并告知接线员您需要口译服务。

### ELECTED OFFICIALS

Bruce Harrell, Mayor.....	206-684-4000
Ann Davison, City Attorney.....	206-684-8200
City Council information.....	206-684-8888

### Councilmembers:

District 1 - Rob Saka.....	206-684-8801
District 2 - Tammy J. Morales.....	206-684-8802
District 3 - Joy Hollingsworth.....	206-684-8803
District 4 - Maritza Rivera.....	206-684-8804
District 5 - Cathy Moore.....	206-684-8805
District 6 - Dan Strauss.....	206-684-8806
District 7 - Robert Kettle.....	206-684-8807
Position 8 - Tanya Woo.....	206-684-8808
Position 9 - Sara Nelson.....	206-684-8809

### 24-HOUR SERVICES

Police, Fire, Medic One.....	911
Police non-emergency.....	206-625-5011
Seattle City Light.....	206-706-0051
Electrical service-north.....	206-615-0600
Electrical service-south.....	206-386-4200
Seattle Public Utilities.....	206-386-1800
Street repair & maintenance.....	206-386-1218
Puget Sound Energy.....	1-888-225-5773
Alcohol & Drug Help Line.....	206-722-3700
Adult Protective Services.....	1-877-734-6277
Child Protective Services.....	1-866-363-4276
Crisis Clinic.....	1-866-427-4747
Washington Poison Center.....	1-800-222-1222

### INFORMATION & REFERRAL

Seattle City government.....	206-684-CITY (2489)
Federal government.....	1-844-872-4681
King County government.....	206-296-0100
Washington state government.....	1-800-321-2808
Community information line (statewide).....	211
Directory assistance.....	411
Road conditions and travel alerts (statewide).....	511
Washington Relay (TTY).....	711
Utility locator—call before you dig.....	811

- Interpretation services available in over 240+ languages
- Accessible format available upon request

**AIRPORT, SEATTLE-TACOMA INTL**.....206-787-5388

**ANIMAL INFORMATION**

Animal shelter.....206-386-PETS (7387)  
Pet licenses..... 206-386-4262  
Spay & Neuter Clinic.....206-386-4260  
Washington Dept. of Fish & Wildlife.....425-775-1311

**BICYCLE & PEDESTRIAN PROGRAMS**..... 206-684-7623

**BIRTH, DEATH CERTIFICATES & VITAL STATISTICS**

Public Health – Seattle & King County.....206-897-5100

**BUILDING & LAND USE**

Code violations.....206-615-0808  
Dept. of Construction & Inspections..... 206-684-8600  
Permits, land use & zoning.....206-684-8850

**BUSES**

Community Transit..... 1-800-562-1375  
Metro Transit.....206-553-3000  
Sound Transit/light rail.....1-888-889-6368

**BUSINESS ASSISTANCE**

BIA & LID payments.....206-233-7172  
Business licenses & taxes..... 206-684-8484  
Neighborhood business districts.....206-684-8090

**CHAMBER OF COMMERCE**.....206-389-7200

**CHILD & YOUTH INFORMATION**

Family & youth services.....206-386-1001  
Subsidized child care..... 206-386-1050  
Child Care Resources.....206-329-5544  
Community information line (statewide)..... 211

**CITY LIGHT**

Billing.....206-684-3000  
Electrical service–north.....206-615-0600  
Electrical service–south. ....206-386-4200  
Energy advisor .....206-684-3800  
Power outages .....206-684-3000  
Streetlight repair..... 206-684-7056

**CLAIMS AGAINST THE CITY**.....206-684-8213

**COMPLAINTS**

City of Seattle.....206-684-CITY (2489)  
Civil rights/discrimination..... 206-684-4500  
Construction, housing & land use..... 206-615-0808  
Ethics & elections..... 206-684-8500  
Seattle Police misconduct..... 206-684-8797  
Taxicab complaints.....206-296-TAXI (8294)  
Consumer Protection, Attorney General (state).....206-464-6684  
King County Ombudsman .....206-477-1050  
Metro Transit.....206-553-3000  
Nursing home abuse..... 1-800-562-6078

**COURTS**

Municipal court..... 206-684-5600  
Bankruptcy court (U.S.)..... 206-370-5200  
Small claims, district court (King County).....206-205-9200  
Superior court (King County).....206-477-1400

**CUSTOMER SERVICE CENTERS**

Utility payments, passport applications & appointments,  
pet licenses & traffic ticket payments  
Ballard: 5604 22nd Ave. NW.....206-684-4060  
Central: 464 12th Ave.....206-684-4767  
Downtown\*: 700 5th Ave., 4th Floor.....206-684-7800  
Lake City: 12525 28th Ave. NE, 2nd Floor.....206-684-7526  
Southeast: 3815 S. Othello St., Suite 105..... 206-386-1931  
Southwest: 2801 SW Thistle St.....206-684-7417  
University: 4534 University Way NE..... 206-684-7542  
\*No passport services

**DISCRIMINATION**

Seattle Office for Civil Rights.....206-684-4500  
King County Office of Civil Rights.....206-263-2446  
Human rights (state)..... 1-800-233-3247

**DISPUTES, CIVIL**

Dispute Resolution Center of King County.....206-443-9603  
Mediation Clinic, UW School of Law.....206-543-3434

**DOMESTIC ABUSE & VIOLENCE**

Domestic Violence Hopeline..... 206-737-0242  
Harborview Abuse & Trauma Center..... 206-744-1600  
Injury and Violence Prevention Program..... 360-236-2859

**DOMESTIC PARTNERSHIP REGISTRATION**.....206-684-8344

**DRAINAGE PROBLEMS**

Surface flooding in street (24/7)..... 206-386-1800

**DRIVER LICENSES & STATE ID**

Driver licensing locations..... 360-902-3900  
8830 25th Ave. SW.....206-764-4144  
205 Spring St.....206-464-6845

**DRUG ACTIVITY**

In progress.....911  
Ongoing.....206-684-5797

**EMERGENCY PREPAREDNESS**.....206-233-5076

**EMPLOYMENT**

Employment discrimination..... 206-684-4500  
Federal jobs [www.usajobs.gov](http://www.usajobs.gov)  
King County job line..... 206-296-7340  
Unemployment claims..... 1-800-318-6022  
Washington state jobs..... 1-877-664-1960  
WA State Labor & Industries..... 206-515-2800  
Wage claims, work permits, minimum wage  
info, industrial insurance & injury claims  
WorkSource WA: Downtown office.....206-436-8600  
WorkSource WA: North Seattle office..... 206-440-2500  
WorkSource WA: South Seattle office..... 206-934-5304  
WorkSource WA: Rainier office..... 206-721-6000

**FINANCIAL ASSISTANCE**

WA State Department of Social & Health Services.....1-877-501-2233

**FINGERPRINTING**.....206-684-5454

<b>FIRE</b>		
Fire Department info.....	206-386-1400	
Fire Prevention, Fire Marshal.....	206-386-1450	
<b>FOOD ASSISTANCE</b>		
Community information line (statewide).....	211	
WA State Department of Social & Health Services.....	1-877-501-2233	
<b>GARBAGE/SOLID WASTE/RECYCLING</b>		
Customer service.....	206-684-3000	
Transfer stations:		
North station info line: 1350 N. 34th St.....	206-684-8400	
South station info line: 130 S. Kenyon St.....	206-684-8400	
Household hazardous waste.....	206-296-4692	
Garden Hotline.....	206-633-0224	
State recycling info.....	1-800-RECYCLE (732-9253)	
<b>GRAFFITI</b>		
Graffiti hotline.....	206-684-7587	
Metro bus stop & shelter incident hotline to report graffiti, vandalism and broken glass.....	206-477-3850	
<b>HATE CRIMES</b>		
Information & referral.....	206-684-4500	
Malicious harassment.....	206-684-5621	
Report crimes in progress.....	911	
<b>HEALTH SERVICES</b>		
Public Health—Seattle & King County.....	206-296-4600	
<b>HOMELESS</b>		
Shelter info/donation service.....	211	
<b>HOUSING</b>		
Down payment assistance.....	206-684-0721	
Home repair/weatherization.....	206-684-0244	
Inspection & complaints.....	206-615-0808	
Sound Generation Minor Home Repair (eligibility).....	206-448-5751	
<b>ILLEGAL DUMPING</b> .....	206-684-7587	
<b>JAIL, KING COUNTY</b> .....	206-296-1234	
<b>KING COUNTY RECORDS</b> .....	206-477-6620	
<b>LANDLORD/TENANT PROBLEMS</b>		
Housing discrimination.....	206-684-4500	
Just Cause Eviction Ordinance info.....	206-615-0808	
Housing Justice Project.....	206-267-7100	
WA State Tenants Union hotline.....	206-723-0500	
Solid Ground main office.....	206-694-6700	
<b>LEGAL SERVICES</b>		
Low income legal hotline (CLEAR).....	211 or 1-888-201-1014	
Lawyer & mediator referral service.....	206-267-7010	
Neighborhood Legal Clinics.....	206-267-7070	
Office of the Public Defender (King County).....	206-296-7662	
<b>LIBRARY</b>		
Quick Information Line.....	206-386-4636	
King County Library System.....	425-462-9600	
<b>LICENSES</b>		
Boiler, gas piping, refrigeration & steam.....	206-684-5174	
Business.....	206-684-8484	
Pet.....	206-386-4262	
Marriage.....	206-477-9521	
Vehicle/vessel.....	206-477-4000	
<b>LITTER</b>		
Adopt-A-Street.....	206-684-7647	
On private property.....	206-615-0808	
On public property.....	206-684-7587	
Public litter & recycling receptacles.....	206-615-1700	
Metro bus shelter.....	206-553-3000	
<b>NEIGHBORHOODS</b>		
Historic Preservation Program.....	206-684-0228	
Neighborhood Matching Fund.....	206-233-0093	
P-Patch Program.....	206-684-0264	
<b>NOISE</b>		
Code compliance, mechanical & construction.....	206-615-0808	
Noise Abatement Program.....	206-615-0808	
Police non-emergency, neighbor, music & events.....	206-625-5011	
King County/Boeing Field aircraft info line.....	206-205-5242	
<b>OLDER ADULTS</b>		
Aging & Disability Services, Age Friendly Seattle, Case Management Program.....	206-233-5121	
Community Living Connections.....	1-844-348-5464	
Parks & Recreation Lifelong Recreation.....	206-684-4951	
Social Security.....	1-800-772-1213	
<b>PARKING</b>		
Abandoned vehicles (over 72 hours).....	206-684-8763	
Defective meter/pay station.....	206-684-5260	
Illegal parking (on public property).....	206-625-5011	
<b>PARKS FACILITIES MAINTENANCE</b> .....	206-684-7250	
<b>PASSPORTS</b>		
Customer service centers.....	206-615-0725	
King County District Court.....	206-205-9200	
National info center.....	1-877-487-2778	
<b>PERMITS</b>		
Boiler, building, conveyance, duplex, electrical, fire alarm, land use, mechanical, pressure vessel, refrigeration, sign, single family, zoning.....	206-684-8850	
Fire.....	206-386-1450	
Gun.....	206-684-5454	
Residential parking.....	206-684-5086	
Side sewer.....	206-684-5362	
Streets, sidewalks, planting strips.....	206-684-5253	
Oversized/overweight vehicle.....	206-684-5086	
Disabled parking.....	206-477-4000	
Food worker, plumbing & gas piping.....	206-263-9566	
<b>POLICE PRECINCTS</b>		
East.....	206-684-4300	
North.....	206-684-0850	
South.....	206-386-1850	
South-West.....	206-733-9800	
West.....	206-684-8917	

**POLICERCORDS**.....206-684-5454

**POLLUTION CONTROL**  
 Surface Water Pollution.....206-684-7587  
 Burn ban.....1-800-595-4341  
 Puget Sound Clean Air Agency.....206-343-8800  
 WA State Department of Ecology.....206-594-0000

**PORT OF SEATTLE**.....206-787-3000

**POST OFFICE INFORMATION**.....1-800-275-8777

**POTHOLES (24/7)**.....206-684-7623

**PROPERTY TAXES & ASSESSMENTS**  
 Foreclosures.....206-263-2649  
 King County assessment info.....206-296-7300  
 Real estate tax bills.....206-263-2890  
 Senior citizen/disabled exemptions.....206-296-3920

**RATS, PUBLIC HEALTH – SEATTLE & KING COUNTY**.....206-263-9566

**RECREATION/ENTERTAINMENT**  
 Office of Arts & Culture.....206-684-7171  
 Office of Film & Music.....206-684-8993  
 Seattle Center.....206-684-7200  
 Seattle Channel.....206-684-TV21 (8821)  
 Seattle Parks & Recreation.....206-684-4075  
 King County Parks.....206-477-4527  
 Pike Place Market.....206-682-7453  
 Seattle Aquarium.....206-386-4300  
 Seattle Art Museum.....206-654-3100  
 Visitor Center & Concierge Services.....206-228-7291  
 Woodland Park Zoo.....206-548-2500

**SEATTLE PUBLIC SCHOOLS**.....206-252-0000

**SEATTLE PUBLIC UTILITIES**.....206-684-3000

**SIDEWALKS (info & complaints)**.....206-684-7623

**STREETLIGHTS**.....206-684-7056

**TICKETS**  
 Parking & traffic.....206-684-5600

**TRAFFIC SIGNS & SIGNALS**  
 Neighborhood traffic concerns.....206-684-7623  
 Neighborhood traffic calming, traffic circles.....206-684-7623  
 Signal replacement, repair, requests.....206-684-7623

**TRASH DISPOSAL/RECYCLING (See Garbage)**

**TREES**  
 Parks, open space & boulevards.....206-684-4111  
 Street tree info.....206-684-8733  
 Trees in power lines.....206-386-1733

**UTILITY BILLS**  
 Electricity, water & garbage.....206-684-3000  
 Utility Discount Program.....206-684-0268  
 Gas (Puget Sound Energy).....1-888-225-5773

**VEHICLES**  
 Abandoned (public areas).....206-684-8763  
 Inoperative (private property).....206-615-0808  
 Impounded (from public property).....206-684-5444  
 Vehicle/vessel licenses.....206-477-4000

**VETERANS**  
 Veterans Affairs.....206-454-2799  
 Veterans Information & Assistance.....206-263-8387

**VOLUNTEERS**  
 Seattle Parks & Recreation.....206-684-8028  
 Community information line.....211

**VOTING INFORMATION**.....206-296-VOTE (8683)

**WATER SERVICE**  
 Drinking water quality.....206-615-0827  
 Emergency service (24/7).....206-386-1800  
 Inspections.....206-684-5803  
 New water service.....206-684-3333  
 Water billing.....206-684-3000

**WEATHERIZATION SERVICES**  
 Energy advisor.....206-684-3800  
 Low income.....206-684-0244

**WEEDS/OVERGROWTH**  
 From private property or planting strips.....206-615-0808  
 From public property.....206-684-7623

